



Dear Western Tool Distributors Customer

Thank you for purchasing our product.

Be sure to read through the Owner's manual and warranty policy to ensure you get the most from your product.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Don't forget to fill out the warranty registration form at the back of this booklet and return to us.

Yours Sincerely
Western Tools Distributors Team

"100% AUSTRALIAN OWNED"

Warranty Policy

www.wtd.com.au

Warranty Policy - WTD

WTD will provide warranty coverage on all WTD products as per the following guidelines:

To qualify for WTD products warranty coverage

- The product must be purchased in Australia, from WTD or an authorised dealer of WTD.
- The warranty is only valid for the original purchaser. Warranty is not transferable to subsequent owners.
- Proof of purchase must be presented, including the serial number of the product.

WTD products warranty obligation

Where a warranty request is made WTD will repair or credit (entirely at its discretion after inspection of the alleged faulty part) a product found to be defective in materials or workmanship under normal use during the relevant warranty period stated on the following page. Parts replaced or repaired under warranty are warranted only for the remainder of the balance of the warranty period.

Warranty Period

WTD's are covered by warranty for the period as published on the following page and in effect at the time of sale, and shall be governed by all limitations and exclusions.

Warranty coverage:

- > 12 month parts and labour

To obtain warranty service

- The purchaser is responsible for the delivery of the defective part/product with proof of purchase to WTD or an Authorised Service agent for inspection during normal business hours and also responsible for all charges in connection with re-delivery of the part/product. Damage in transit is not covered by this warranty and purchasers should securely pack and remove any liquids before sending. To locate agent near you please contact us on 1800 833 800 or visit our web site at www.wtd.com.au
- As WTD is not in control of the work load of our service agents, the purchaser shall arrange a suitable time with the agent for rectification of the defective product.
- If you are unable to attain warranty service or are unsatisfied with the warranty service you've been given, contact the regional distributor. However, if you should need further support, please write or contact WTD.

Western Tool Distributors

U6/8 Moojebing St

Bayswater WA 6053

Telephone: (+61-8-6278 3488) or 1800 833 800

Email: wtd@wtd.com.au

Warranty exclusions

- Any damage caused from the following:
 - > Misuse, abuse, alterations, accident or want of care
 - > Used for a purpose for which it was not designed or suite
 - > Disregarding the service cycle as stated in the owner's manual booklet
 - > Neglecting the instructions given by the owner's manual booklet
 - > Replacement/ use of non-genuine WTD spare parts and accessories other than those approved by WTD.
- Normal wear parts such as; hydraulic seals, wheels, tyres & tubes, handles, fuel cut off valves, wheel bearings, recoil starter ropes, lubricants, gaskets, etc.

Warranty exclusions (continued)

- Improper installation, storage and water damage.
- If the product has been operated on power supply voltage other than that specified on the product.
- If a “ Domestic” product has been used for professional or industrial use.
- If the product has been disassembled or tampered with in any way.
- Where the service of this product has been undertaken by a person not authorised by WTD to carry out such work or where parts have not been approved by the Company have been used.

Limitation of Liability

WTD and its Distributors shall in no case be liable to the purchaser, any successors in interest or any beneficiary or assigned of this contract or any breach therefore, or any defect in, or failure of or malfunction of the Equipment hereunder, whether based upon loss of use, lost profits or revenue, interest, lost goodwill, work stoppage, impairment of other goods, loss by reason of shutdown or non-operation, increased expenses of operation, cost of purchase of replacement power or claims of the purchaser or clients of purchaser for service interruption whether or not such loss or damage is based on contract, warranty, negligence, indemnity, strict liability or otherwise.

Nothing in this limitation shall be taken to reduce WTD liability for defective products as defined in the Commonwealth Trade Practices Act 1974

WARRANTY

To insure your warranty protection YOU MUST complete and return this card to Tool Distributors within 10 days after the date of purchase.

PURCHASE DETAILS

Model Number: _____

Serial Number: _____

Product Description: _____

YOUR DETAILS

Name: _____

Address: _____

City: _____

State: _____ P/code: _____

DEALER DETAILS

Dealer's Name: _____

Address: _____

City: _____

State: _____ P/code: _____

The warranty period commences on the date of purchase.

Mail the completed top section of this from to:



Western Tool Distributors
PO BOX 307 BAYSWATER, WA 6933